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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants : Thomas McLAIN et al. Group Art Unit : 2642
Appl. No. : 10/084,330 Examiner : Quynh H. NGUYEN
Filed : February 28, 2002 Confirmation No. : 5631
For : OUTBOUND CALL RULES ROUTING

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
U.S. Patent and Trademark Office
Customer Service Window, Mail Stop AMENDMENT
Randolph Building
401 Dulany Street
Alexandria, VA 22314

Sir :

In accordance with the duty of disclosure under 37 C.F.R. §1.56 and §§1.97-1.98 and supplemental to the Information Disclosure Statements that were previously filed, Applicants hereby call to the Examiner's attention the following documents which were cited in an Office Action that issued in U.S. Patent Application No. 09/983,451:

U.S. Patent No. 6,748,439;

U.S. Patent No. 6,212,561;

U.S. Patent No. 6,640,239;

U.S. Patent Application Publication No. 2003/0200321;

U.S. Patent Application Publication No. 2001/0049737;

U.S. Patent Application Publication No. 2004/0243708;

U.S. Patent Application Publication No. 2004/0199624;

U.S. Patent No. 6,631,416;

U.S. Patent No. 6,678,827; and

U.S. Patent No. 6,662,221.

Further to 37 C.F.R. §1.98 (a)(2)(ii), copies of the U.S. patents and U.S. patent application publications are not enclosed herewith. However, if any copies are needed, the Examiner is respectfully requested to contact the undersigned.

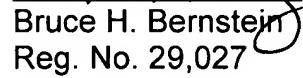
Applicants respectfully request that the Examiner consider the above material and cite the same. The above-noted documents are listed on the attached PTO-1449 Form. The Examiner is requested to initial the appropriate spaces on the attached Form and to return a copy of the completed Form to Applicants with the next official communication in the present application.

Applicants note that an Office Action on the merits has not issued in the present application, and thus no fee is believed necessary to ensure consideration of the submitted material. However, if an Office Action on the merits has issued and is crossing this statement in the mail, the undersigned hereby authorizes the Commissioner to charge any fee necessary for the consideration of this statement, including any payment under 37 C.F.R. §1.17 (p) to Deposit Account No. 19-0089.

Should the Examiner have any questions, the Examiner is invited to contact the undersigned at the below-listed telephone number.

Respectfully Submitted,
Thomas McLAIN et al.


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February 16, 2005
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*EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.